

Social Monitoring Report

January-June 2020
October 2020

KGZ: CAREC Corridors 1 and 3 Connector Road Section 2B, Epkin – Dyikan [Bashkuugandy] Road [km 89+500 – km 159+200]

Prepared by Prepared by Ministry of Transport and Road KR in consortium with Gentek Consult Ltd for the Asian Development Bank.

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ABBREVIATIONS	
ADB	Asian Development Bank
AH	Affected household
AP	Affected person
CAREC	Central Asia Regional Economic Cooperation
CSMP	Construction Social Management Plan
DMS	Detailed Measurement Survey
GRG	Grievance Redress Group
GRM	Grievance Redress Mechanism
IPIG	Investment Projects Implementation Unit
LAR	Land Acquisition and Resettlement
LARP	Land Acquisition and Resettlement Plan
MOTR	Ministry of Transport and Roads
ROW	Right of way
SPS	ADB's Safeguard Policy Statement 2009
SSEMP	Site Specific Environmental Management Plan

1. PROJECT BACKGROUND

1. The Government of the Kyrgyz Republic has requested the Asian Development Bank (ADB) to identify, formulate, and prepare an ensuing loan and/or grant for the rehabilitation of CAREC Corridors 1 and 3 Connector Road. The whole corridor will be financed by different financing agencies.

2. The proposed Project will improve the following socioeconomic indicators of the regions of the Kyrgyz Republic:

- Reduce the cost of passenger and cargo transportation between southern and Issyk-Kul and Naryn regions by providing direct access.
- Reduce transport costs due to route cutting and better road conditions.
- Increase in local and international transportation and movement.
- Origination of additional income-generating opportunities for local residents
- Creation of new jobs
- Good state of vehicles/Reduction of operating costs

3. To facilitate the project design and financing from international banking institutes, CAREC Corridors 1 and 3 Connector Road was divided into five (5) sections:

Table 1. CAREC Corridors 1 and 3 Connector Road Sections

Sections	Section length	Source of financing
Section 1	Balykchi (Km 0) to kilometer-post 43 (Km 43), approximately 43 kilometers (km).	ADB
Section 2A	Kochkor (Km 64) to Epkin (Km 89), approximately 25 km.	ADB
Section 2B	Epkin (Km 89,5) to Bashkuugandy (km 159,2), approximately 70 km.	ADB
Section 2C	Bashkuugandy (km 159,2) to Kyzyl-Zhyldyz (km 183), approximately 24km, where a Bypass Road is being envisioned to avoid the village of Chaek and part of Kyzyl-Zyldyz.	IsDB
Section 3	Aral (Km 195) to Too-Ashuu (km 286), approximately 91 km.	Source not defined

4. As initial part of the possible funding assistance, the ADB has engaged Kocks Consult GmbH, Germany, to prepare a Feasibility Study and Preliminary Design for the Sections 1, 2A and 2B. The consultancy scope also included an Initial Environmental Examination (IEE); and a social and poverty analysis and impact assessments, in accordance with ADB's Safeguard Policy Statement (SPS) 2009. Then, Japan Overseas Consultants was hired to finalize preliminary IEE and Land Acquisition and Resettlement Plan (LARP). With reference to the Contract Agreement for Consultancy Services for the engagement, one of the main tasks of the Japan Overseas Consultants was to update/upgrade the draft LARP in Feasibility Stage to the ready implementation LARP in accordance with Detailed Design for the project in accordance with the requirements of the Kyrgyz Republic legislations and ADB's SPS. After completion of the LARP, IEE and detailed design, the company, Gentek International Engineering and consulting limited (Supervision Consultant) has been appointed on 1 August 2018 as Supervision engineer for this CAREC Corridors 1 and 3 Connector Road Project, Section 2B, Epkin – Dyikan [Bashkuugandy] Road [km 89+500 – km 159+200] (further – Project).

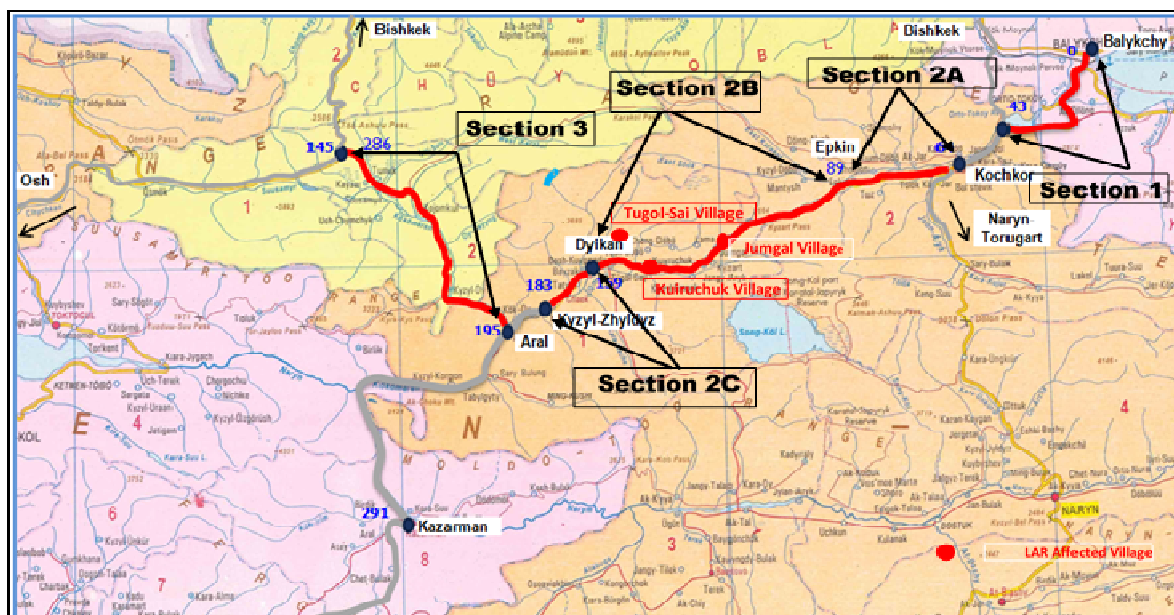
5. The Project road Section 2B Epkin (Km 89,5) to Bashkuugandy (km 159,2) is a 69,7 km east to west highway. Generally, this Section follows the existing alignment up to Bashkuugandy (km 159). The entire of this section is within Naryn Oblast and it traverses small western part of Kochkor District (Kochkor, as the capital); while the most part is in Jumgal District (Chayek as the capital).

6. The details of the proposed road Section project are:

- Rehabilitate and pave the project road to Technical Category II from Epkin (Km 89,5) to Bashkuugandy (km 159,2) according to Kyrgyzstan National Standard with Geometrical and Structural Requirements with design speed of 95 km/hr. design speed outside the settlement areas and 60 km/h within the villages.
- Rehabilitation, repair and/or replacement of bridges and culverts.
- Construction of side drains and other drainage structures.
- Provision of retaining walls and river protection measures, where necessary.
- Provision of adequate road signing and marking.
- Provision of safety barriers.

7. The draft LARP was prepared in 2016 and last updated in 2018 into an implementation-ready in accordance with the detailed design of the Project. The LARP for Section 2B approved by ADB¹ and the Government of the Kyrgyz Republic (Order dated №333 of September 10, 2019 on LARP approval²).

Section Location Map



2. SOCIAL SAFEGAURDS MONITORING

2.1 Scope and Objectives of the Monitoring

8. To ensure the smooth implementation of the Project in compliance with safeguards requirements set for the Project, social safeguards monitoring is carried out by IPIG and Supervision Consultant to ensure (i) the Contractor's compliance with the Bidding Document provisions that civil works on the sections with land acquisition and resettlement (LAR) impacts can't be started prior to LARP implementation and ADB No objection to start civil works and (ii) the grievance redress mechanism (GRM) is functioning and grievances, if any, are being addressed timely and effectively.

9. Also for the duration of the Project, the IPIG's and Supervision Consultant social safeguard specialists are expected to ensure: (a) regularly oversee the performance of the grievance redress system for the project and report to MOTR and ADB any project-related concerns, queries and complaint registered from the APs, local authorities and other stakeholders; (b) assist MOTR in addressing LAR related complaints throughout the implementation of the project; (c) If unanticipated LAR impact is encountered, facilitate the necessary survey, consultations and preparation of a LARP (as a supplementary document); and secure all requisite clearances, legal opinions and agreements; (d)

¹ <https://www.adb.org/sites/default/files/project-documents/48401/48401-007-rp-en.pdf>

² <http://cbd.minjust.gov.kg/act/view/ru-ru/217587>

monitor the Contractor's compliance and performance of required actions regarding HIV/AIDS, human trafficking, and labor core standards in accordance with the contract documents, such as awareness and education of laborers and workers; and (e) ensure that the contractor does not involve child or forced labor in the execution of the civil works contracts in accordance with the provisions of the contract agreement.

10. Internal monitoring of LARP implementation is being conducted by the Investment Projects Implementation Group (IPIG) as the Project's IR category is B in accordance with ADB SPS and Operation Manual (OM) F1. Monitoring is vital for ensuring that the LARP is effectively implemented, unforeseen impacts related to land acquisition, resettlement activities are identified, and appropriate measures to address the same can be taken in a timely manner.

2.2 Internal Monitoring of LARP implementation

11. The IPIG is responsible for the internal monitoring. The main aim of the internal monitoring is to monitor the process of the LARP implementation such as the compensation process, grievance mechanism and effectiveness of the LARP implementation procedure. Indicators for the internal monitoring related to the LARP implementations processes will be collected by the IPIG/Supervision Consultant and used to assess the progress and results of LARP implementation, and to adjust the work program, if necessary.

12. Internal monitoring is being performed routinely by the IPIG, both directly and with the support of social/resettlement specialists hired by the supervision consultant for the LARP implementation. The results will be reported to ADB through the Semiannual Social Monitoring Reports. Indicators for the internal monitoring will be those related to the LARP implementation processes, immediate outputs and results which allow for the assessment of the progress and results of LARP implementation, and the adjustment of the work program, if necessary. Specific monitoring targets will be to verify/check:

- the number of AHs with legal ownership;
- the number of AHs with legalizable land and assets;
- the number of AHs without legal or legalizable status;
- the affected/remaining part of the land;
- affected buildings, structures, businesses;
- loss of income and employment;
- allowances for severity and vulnerability;
- full compensation paid on time;
- relocation of movable businesses;
- the GRM Logbook entries;
- number, nature and substance of complains;
- number of grievances resolved at the project level;
- number of grievances forwarded/resolved at other grievance resolution levels.
- the number, type of consultations with APs/host communities and other relevant stakeholders held.

13. The above information will be collected by the IPIG/Supervision Consultant which is responsible for monitoring the day-to-day resettlement activities of the Project through one or more of the following instruments:

- review of census information for all AHs;
- consultation and informal interviews with APs;
- sample survey of AHs;
- focus group discussions;
- community consultation meetings.

3. LARP IMPLEMENTATION STATUS

3.1 Project Sections Summaries

14. To facilitate effective LARP implementation and the commencement of physical works, the Project road was divided into five Sections, which do not involve any resettlement, and four Sections, which involve involuntary resettlement, and is currently under LARP implementation³.

Table 2. Sections with LAR impact – to be handed over to the Contractor within 16 months after notification of the start civil works

Ref No.	Original Chainage		Project Mileage		length (m)	NOTE
	Start of sub-section	End of sub-section	Start of sub-section	End of sub-section		
1.	KM 111+400	KM 111+900	KM 111+400	KM 111+900	500	Within 16 months after notification of the start civil works
2.	KM 122+000	KM 132+000	KM 122+000	KM 132+000	10,000	
3.	KM 142+000	KM 144+000	KM 142+000	KM 144+000	2,000	
4.	KM 149+000	KM 150+100	KM 149+000	KM 150+100	1,100	
	Total:				13,600	

Table 3. Section free of LAR impacts - handed over to the Contractor within 28 days after notification of the start civil works

Ref No.	Original Chainage		Project Mileage		length (m)	NOTE
	Start of sub-section	End of sub-section	Start of sub-section	End of sub-section		
1.	KM 89+500	KM 111+400	KM 89+500	KM 111+400	21,900	Within 28 days after notification of the start civil works
2.	KM 111+900	KM 122+000	KM 111+900	KM 122+000	10,100	
3.	KM 132+000	KM 142+000	KM 132+000	KM 142+000	10,000	
4.	KM 144+000	KM 149+000	KM 144+000	KM 149+000	5,000	
5.	KM 150+100	KM 159+200	KM 150+100	KM 159+200	9,100	
	Total:				56,100	

15. The Order on commencement of civil work on the impact free sections (free sections) was issued on November 11, 2018 by the Ministry of Transport and Roads of the Kyrgyz Republic, but in fact civil works on the impact free sections were started on April 2, 2019.

16. Prior to taking possession of any land or assets, including handover to a contractor, a LARP implementation report (compliance report) shall be submitted to ADB for approval, certifying that the LARP has been fully implemented in accordance with all the principles and provisions of ADB's SPS 2009

³ LAR impacted sections have been clarified between the parties as IPIG, Supervision Consultant and Contractor in June 2019 and the final agreed project sections are used for this SSMR. LAR impacted sections as per approved LARP were given in SSMR for July-December 2019 approved/disclosed at <https://www.adb.org/projects/documents/kqz-48401-007-smr-0>.

and Kyrgyz Republic laws and regulations. Grievances or objections (if any), will be redressed as per the grievance redress procedure adopted in the LARP. All activities related to LAR will be completed prior to the contractor's possession of acquired land and commencement of civil works at a particular road Section.

17. The handover of sections with LAR impacts in accordance with the contract documents was expected within 16 months after notification of the start of civil work. The date for the handover of impact sections was March 13, 2020. However, for the reasons related to land acquisition financing delay by the MOTR and Covid-19 restrictions, it was not possible implement the LARP in time and handover the impact sections to the Contractor.

3.2 Status of civil works on handed over sections

18. During the reporting period, the Contractor performed the following types of works at sections Km: 89+500 – 159+200.

- Existing Road Maintenance – 6 month
- Cutting of Trees (only on handed over sections)
- Clearing and Grubbing – 3,8 ha
- Excavation to spoil unsuitable material from cuttings – 118 000 m³
- Existing asphalt payment brake up and dispose to spoil – 818 m³
- Embankment with Cut Material – 28200
- Embankment with Borrow Material – 55 750
- Subgrade – 18 100m³

19. Conclusion of comparison of work schedule and daily execution within this reporting period is as below in the Table 4 Work schedule:

Table 4. Work schedule

Type of Work	Planned Start Date	Actual Start Date	Within Reporting Period		
			Location		Length (m)
Cutting of Trees	02.04.2019	02.04.2019	-	-	0
Clearing & Grubbing	02.04.2019	04.05.2020	92+340	111+400	19 060
			111+900	122+000	10 100
Cut Excavation	12.04.2019	16.05.2020	132+000	142+000	10 000
			144+000	149+000	5000
Embankment	12.04.2019	11.03.2020	89+660	111+400	21740
			111+900	122+000	10 100
			144+000	149+000	5000
			150+100	159+200	9100
Asphalt Excavation	07.04.2019	19.03.2020	89+500	98+800	9 300
Subgrade	17.04.2019	01.06.2020	137+380	142+00	4620
			144+000	149+000	5000

3.3 Summary of LARP

20. Table 5 summaries the 4 segments with LAR impacts in accordance with the prepared LARP for Section 2B. Below are the actual locations of facilities affected by the project, which were revised and reflected in the final tables in June 2019, taking into account engineering recommendations.

Table 5. Segments with LAR impacts in accordance with the prepared LARP

Segment	From	To	Length (m)	LAR impacts
Kyzart Pass	Km111+400	Km111+900	500	4 HHs operating trailer café/shops with business operations on illegally occupied municipal land
Jungal village~ Jany Aryk village	Km122+000	Km132+000	10,000	121 households and 2 entities, including: 71 AHs losing agricultural land/use; 50 HHs and 2 entities losing titled residential land and illegally used municipal land, together with associated non-land assets and business operation
Kuiruchuk village	Km142+000	Km 144+000	2,000	14 AHs and 1 entity losing titled residential land and illegally used municipal land, together with associated non-land assets and business in the settlement area
Tugol Sai village	Km149+000	Km150+100	1,100	4 AHs losing titled residential land and illegally used municipal land, together with associated non-land assets.
Total			13,600	143 AHs & 3 entities

21. LARP for Section 2B was approved by ADB and disclosed on the 28th of June 2018 and approved in accordance with the Order №333 of the Government of the Kyrgyz Republic dated September 10, 2019 on the LARP approval. Since mid-September 2019, preparatory activities for the implementation of LARP has begun.

3.4 LARP implementation Preparatory activities

22. Preparatory activities for the implementation of LARP included the following activities: clarification (verification) of objects, minimization the impact due to proposed design changes, updating the valuation report, review, collection of necessary and missing documents, conducting public consultations and meetings, preparation of contracts and opening of Bank accounts and other actions for the successful implementation of LARP.

23. In order to facilitate smooth implementation of land acquisition and resettlement process for the Project, LARP implementation Action Plan has been devised for the Project detailing the key steps and milestones throughout the process. The following steps has been proposed and implemented under the LARP implementation Action Plan.

Table 6. LARP Implementation Action Plan

Key Steps	Status as of 30 June 2020
Step 1: The LARP is approved by the ADB and the Kyrgyz Government, endorsed by the issuance of the Governmental Ordinance and disclosed on the IPIG and ADB websites.	<u>Completed (Q3,2019)</u> Endorsed LARP disclosed on IPIG and ADB websites. The Government Order issued on 10 September 2019 (Q3 2019).
Step 2: The Ministry of Finance negotiates with the Demir Kyrgyz International Bank (DKIB) on the commission for opening an account on which the money for compensation will be transferred.	<u>Completed (Q4,2019)</u> Agreement with DKIB concluded and the money has been transferred to the IPIG account to pay APs' compensation. Payment for Land plots will also be on credit cards.
Step 3: IPIG activates and maintains a functional Grievance Redress Mechanism throughout the Project implementation period.	<u>Completed (Q3,2018)</u> GRM is established and functional in the Project area. Grievances are recorded in the maintained logs, regularly collected, reported on and addressed.
Step 4: The LAR-Commission was established and functioning during the preparation of the final LARP to confirm the list of displaced persons and affected assets and during LARP implementation to assist IPIG team.	<u>Completed (Q3,2018)</u> LAR Commission established and confirmed the APs and their affected assets.
Step 5: (i) IPIG engages a lawyer to prepare individual agreements on land and assets acquisition. (ii) At this stage, actions were taken to minimize the impact on households and adjustments to the cost of losses associated with data changes were executed.	<u>Completed, except 2 APs. (beginning in Q1,2020)</u> Individual agreements on acquired land, assets, lost jobs and incomes have been concluded with the 55 APs (out of 57). Agreements with 2 APs are expected to be signed after completing the legalization process and obtaining the necessary documents. All actions to minimize the impact of the project and carry out the necessary recalculations have been completed.
Step 6: Determination of places for moving mobile wagons. Signing of the APs' agreements for the movement of mobile wagons.	<u>Completed (Q1, 2020)</u> On the basis of the meeting with the participation of IPIG representatives, the Project Supervision Consultant, and the district administration, an act was drawn up on the agreement to move to the Road Operating Enterprise site.
Step 7: AP documents were checked and bank accounts were opened for 55 APs (out of 57). Signing of the contracts and agreements with APs and disbursement of compensation.	<u>In progress (Q1-Q2 2020)</u> Compensation for 41 APs for the loss of non-land assets and businesses was paid within 2-10 days from the date of signing the agreements. Agreements with 14 APs on the acquisition of land and compensation for the loss of non-land assets were signed by March 12, 2020 but the compensation for the land loss still not received by the AP's. Compensation for 2 APs is supposed to be paid after completing the legalization process and obtaining the necessary documents and resolving the issue of payment compensation for land acquisition by the Road Department MOTR. The implementation of LARP cannot be completed due to the fact that Road Department cannot pay 982,185 som for the purchase of land.

Key Steps	Status as of 30 June 2020
<p>Step 8: Prior to taking possession of any land or assets, including handover to a contractor, a LARP implementation report (compliance report) shall be submitted to ADB for approval, certifying that the LARP has been fully implemented in accordance with all the principles and provisions of ADB's SPS 2009 and the Kyrgyz Republic laws and regulations. Grievances or objections (if any), will be redressed as per the grievance redress procedure adopted in this LARP. All activities related to LAR will be completed prior to the contractor's possession of acquired land and commencement of civil works at a particular road Section.</p>	<p><u>In progress (Q1-Q2,2020)</u></p> <p>Compensation payments were partially completed at Section 2B, and draft compliance report was prepared.</p> <p>For this period, on the purpose of sectional handover according to IPIG/Consultant's request it was agreed with ADB to prepare a separate LARP compliance report for two LAR impacted sections ((Kyzart Pass and Kuiruchuk village) in the Section 2B with total length of 2.5 km, where measures for LARP implementation were completed in full.</p> <p>Draft condensed Compliance Report prepared and covers implementation status only for Kyzart Pass and Kuiruchuk village (two sections) of Section 2B, where a total of 20 APs were determined by the approved LARP, including 4 APs at the Kyzart Pass and 16 APs in Kuiruchuk village.</p>

3.5 LAR Impacts according to the Approved LARP and Implementation of the LARP

24. The final LARP for Section 2B prepared in 2018 determined a total 143 AHs (618 APs) and 3 public facilities. At the same time 21 households are severely affected, including (i) 1 household that will lose housing; (ii) 3 households will suffer from a permanent business stoppage; (iii) 4 households will suffer from a business interruption during construction; and (iv) 15 households will lose more than 10% of agricultural or residential land. Also, 39 households are vulnerable, which either live below the poverty line, or are managed by women, or there are persons with disabilities in the family.

25. In accordance with the LARP, 19,616.6 m² of residential and agricultural land should be withdrawn from 91 households in four villages. In addition, 8,496.2 m² of municipal, illegally used land will be returned for project use, affecting 54 households. Along with affected land plots: (i) 1 household will lose a residential building of 70.8 m²; (ii) 10 households will lose 199.6 m² of non-residential buildings and structures; (iii) 54 households and 3 public facilities should be shifted or restored 4,042.9m of various fences; (iv) 45 households will lose 1,028 trees/shrubs/seedlings; (v) 61 households will lose permanent crops of 16,734.5 m²; (vi) 3 households will suffer from a permanent business stoppage; and (vii) 7 owners will suffer from a business interruption.

26. During the preparatory activities of the LARP implementation stage, engineers and relevant specialists of the Supervision Consultant and Contractor took measures to minimize the project impact. The engineers, topographers and resettlement specialist proposed additional measures were taken to adjust the detailed design in order to minimize the impact on the AHs. Proposed project decision to slightly shift the axis to the left side in order to minimize the impact on agricultural land plots of residents of the Jumgal and Jany-Aryk villages. Please see the results of social due diligence conducted for this area in the next subsection. Engineering decisions completely excluded the impact of the project on all 74 agricultural land plots (71 AHs owners and 2 AHs users). List of the excluded AHs in Annex 1.

27. In the period from October to November 2019, work was carried out for clarification the facilities that fall under the Project Impact. A resettlement specialist, an independent evaluator together with survey engineers, representatives of local authorities and the Gosregister, carried out this work. Photos taken during the clarification process are in the Annex 2.

28. As a result of actual setting-out of the project and clarification of the facilities at places, it was revealed that some objects that were previously affected by the project in accordance with the LARP, on the basis of the current situation and project design, are not impacted by the project. The table 2 in Annex 1 shows the APs that are proposed to be excluded as a result of the absence of any impact on their property and facilities.

29. For the households excluded from the list of AHs, the official letters from IPIG was handed to them in February 2020. For users of agricultural lands, which are excluded from the list of AHs, the official letter from IPIG was handed personally to the heads of ayil okmotu under signature. After receiving the official letter, representatives of the ayil okmotu informed the landowners and land users during personal meetings.

30. As a result of made adjustments at the preparatory stage of the LARP implementation, the number of AHs decreased to 57, including 16 owners of privately owned land plots and 41 owners of non-land assets and business.

Table 7. The impact of the project on the AHs

Ref.No	Impact item	Total of AHs	Owners (AHs)	Lease-holders (AHs)	Employees (AHs)
A	As per final LARP (2018)	143	141	2	0
«-»	Non-land assets / Business	-15	-15	0	0
«-»	Agricultural land	-71	-69	-2	0
B	At implementation (2020)	57	57	0	0
C	Difference (C=A-B)	-86	-84	-2	0

3.6 Social due diligence for the road axis shifting areas

31. During the period November 2019 - February 2020 a social due diligence was conducted for the road axis shifting area within km 121+540 – 123+560 and km 128+680 – 130+580 located in the territory of Jany-Aryk ayil aimak. Moving the axis to the right and left sides will not have any new impact on other land plots, since the land to which the axis is to be moved is state owned. The absence of a new impact was checked by the resettlement specialist, survey engineers of the supervision Consultant, together with representatives of the Jumgal Gosregister and land specialists of the Jumgal and Jany-Aryk local authorities. Detailed map of sections, schemes, min-max axis shifting distances and letter from Jany-Aryk ayil okmotu in Annex 3.

3.7 LARP implementation

32. The implementation of the LARP started in March 2020. APs' data updates were completed in February. In February – March 2020, contracts were prepared and concluded with 55 APs (out of 57 APs) for the payment of compensations. Legitimization of title documents for land is required for 2 APs in Jumgal village.

33. In accordance with the LARP implementation schedule, in March 2020 the payment of losses for 55 APs (loss of non-land assets and businesses), with the exception of the costs of land plots, was completed.

34. As of June 2020, due to a number of reasons, including objective problems with financing the land acquisition of 16 land plots of APs, deadlines for the legitimization of title documents of two land plots in Jumgal village, transport and customs restrictions, due to the global Covid-19 pandemic, it was not possible to implement the LARP within the established deadlines. The parties involved (IPIG, ADB, and Consultant) will monitor the pandemic and make decisions when the time comes.

35. The table below provides information on the LARP implementation status as of June 30, 2020.

Table 8. LARP implementation status as of 30 June 2020

No.	LARP Section	Section's Length, km	AHs		Status of LARP implementation, payment of compensation
			Total	with land plots subject to compensation	
1	Kyzart Pass	0.5	4	0	Compensation payment is 100% completed.
2	Jumgal village	10.0	41	15	MToR should pay compensation for land loss for 15 AHs. 2 AHs in the process of legalization.
3	Kuiruchuk village	2.0	10	0	Compensation payment is 100% completed.
4	Tugol Say village	1.1	2	1	MToR should pay compensation for land loss for 1 AH.
	Total	13.6	57	16	Land Acquisition funding is expected - 982,185 KGS

36. The details of LARP implementation, including compensation payments and legalization of rights, will be reported in the LARP compliance reports which are the subject of ADB approval.

4. SOCIAL DUE DILIGENCE ACTIVITIES FOR RELOCATION OF PUBLIC UTILITIES

37. During the construction work related to the rehabilitation of the road, there is a need to relocate public utilities such as electricity poles (lighting) and water pipes. Most of these public utilities are included in the design of the project, but some of them can be identified and included at the project implementation stage.

38. The impact assessment for the relocation of public utilities are not covered by the LARP for the Connector Road Project, Section 2B. In this regard, Social due diligence (SDD) for utility relocation needs to be carried out and is currently under the process. SDD report will be prepared and submitted to ADB for review and approval. SDD report will cover the utilities included in the design and detected during the road construction period. SDD for the utilities which can be identified in the future during the project implementation stage (if any) will be carried out before any relocation and will be included on an ongoing basis in the project quarterly progress reports and semi-annual social safeguards monitoring reports. There are no impacts in the sections already handed over to the contractor and the utility relocation will not be started in sections unless LARP and SDD are completed.

39. During the implementation of the project, the following types of work are included for the relocation of public utilities: drinking water pipes, electricity poles (lighting) and irrigation infrastructures. The Subcontractors that have the necessary licenses and permits in accordance with the requirements and legislation of the Kyrgyz Republic will carry out relocation of the drinking water pipes and electricity poles (lighting).

4.1 Social due diligence approach

40. The social due diligence for relocation of public utilities will be carried out with the study of technical and other project related documents: types and volumes for the planned work under the contract, information about the site, cartographic data of the Gosregister and local authorities on the location of land plots along the project road. Detailed field surveys will be conducted together with engineers and representatives of local authorities and Gosregister to check and confirm that relocation of public utilities will be carried out on the public land within the RoW and has no LAR impacts (both permanent and temporary). The table below provides general information on the planned work on the relocation of public utilities in accordance with the design of the project.

Table 9. Types and volumes of public utilities according to the project design

No	Area	Work/utility type	KM	Length/Number
1	Jungal	Water pipe	126+980 – 128+780	1800 m
2	Jungal	Electricity poles (lighting)	126+915 – 129+470	148 units
3	Kuiruchuk	Electricity poles (lighting)	141+740 – 143+875	124 units
4	Tugol-Sai	Water pipe	149+100 – 150+400	918 m
5	Tugol-Sai	Electricity poles (lighting)	149+050 – 150+695	96 units

4.2 Next steps

41. Due to the situations with Covid-19, during the reporting period, it was not possible to carry out the necessary field surveys at the site and consultations with the stakeholders.

42. In order to verify the possible impact on the assets and property of local residents, as part of the planned work related to relocation of the public utilities, joint work will be carried out with engineers and representatives of the contractor, local authorities, Gosregister and other interested parties. Based on the results of the above work, an SDDR will be prepared and submitted to ADB for approval. Below is a tentative SDDR preparation work schedule.

Table 10. Schedule of the SDDR preparation

Activity	Deadline
Preparation of detailed information on planned works for the relocation of the public utilities (types, quantity, plans and etc.)	August 31, 2020
Verification on the field	September 30, 2020
Report preparation (SDDR)	October 9, 2020

5. GRIEVANCE REDRESS MECHANISM

43. The Grievance Redress Mechanism for this Project was established during the preparation of the LARP. When the Project implementation started, the GRGs were re-activated at all levels and trained in tasks related to the LARP and the Project implementation.

44. For the effective operation of the GRM MOTR issued a new order on the GRM and updating the members of the GRG. The updated members of “Grievance Redress Group” was approved by Order No.43 dated February 12, 2020 by the Ministry of Transport and Roads of the Kyrgyz Republic (Annex 4).

45. During the reporting period in March 2020, an oral appeal was received for clarification on the consequences of the construction of the road and the effect of vibration on residential buildings in Kuiruchuk village. Oral information was immediately given to the appeal about the proposed measures to minimize the effects of vibration during construction and clarifications about the planned public consultations and the GRM. The appeal was registered in the log and a written response was prepared. The appeal has been closed.

Table 11. Grievance Log extract for the reporting period January- June 2020

1	17.03.2020	Kasymkulov E.K.	Km143+500, Jungal district, Kuyruchuk v.	Contacted verbally to explain to him in more detail on the issues of vibration during the road construction	Written confirmation that the applicant has no complaints has been received. The issue is closed	27.03.2020
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6. PUBLIC CONSULTATION AND PARTICIPATION

46. In the process of LARP implementation, group and individual meetings were held with APs and other interested parties. The main purpose of these meetings is to provide the necessary information about the LARP implementation process and procedures. The photos taken during the meetings and individual consultations are given in the Annex 2.

47. In addition, in the process of preparing SDDR on relocation of public utilities, meetings and necessary consultations with local interested parties are expected to be held depending on the situation related to Covid-19.

7. OTHER SOCIAL MONITORING ACTIVITIES

7.1 Activities taken within Site Specific Environmental Management Plan (SSEMP)

48. The Contractor has prepared the Site Specific Environmental Management Plan (SSEMP). One of the items in the Management Plan will be road safety trainings for all school children located along the Project road. The road safety trainings will be conducted in the period 2020-2021 academic year by the Contractor and supervised and reported on by Gentek and IPIG’s resettlement/social specialists.

7.2 Contractor’s staff

49. In accordance with the terms of the contract, the Contractor employs 60% of the managerial / engineering staff from among foreign citizens and 40% of representatives of the local population with the appropriate qualifications. Regarding the working staff, then 20% may be foreign citizens and 80% of the local population. Information on employment is distributed to local authorities and other available channels of information dissemination.

Table 12: Number of Contractor staff

Year	Total number of Contractor staff	Number of foreign workers	Number of local workers
2020	308	6	302

8. RECOMMENDATIONS AND NEXT STEPS

50. Based on the Project needs, the following recommendations on the social safeguards monitoring activities are planned:

- I. Conduct regular monitoring of the activities of the Contractor on the site - ongoing;
- II. Conduct consultations with all affected/displaced persons during the LARP implementation;
- III. Ensure a proper engagement of the local authorities' in the LAR activities - ongoing;
- IV. Ensure a proper planning and carrying out of LARP implementation activities to handover LAR impacted section to the Contractor as soon as possible and inform IPIG management on the status of LARP implementation on regular basis to take relevant measures. Compliance report submission expected by August 2020;
- V. Complete a social due diligence for relocation of utilities as planned in this SSMR to be approved by ADB prior to start any civil works on relocation of utilities;
- VI. Revisit Project local authorities (ayil okmotu) and refresh recording and reporting procedure on grievances. If necessary, conducts another training on the GRM roles at the local level;
- VII. Make coordination between GRM focal points more effective (Gentek, Contractor, IPIG and ayil okmotu); regularly coordinate with all these focal points in order to address grievances in a timely and effective manner – ongoing;
- VIII. Ensure social due diligence for all project construction activities, including relocation of public utilities before start of any construction works.

ANNEX 1: LISTS OF THE OWNERS AND USERS WHO WILL NOT BE AFFECTED BY THE PROEJCT AND THAT WERE EXCLUDED FROM THE LIST OF AHs

List of agricultural land owners/users who will not be affected by the project due to design changes

No	PK	Owner's Name	User's Name
Jany Aryk village			
1	1220+00	Zhakshylyk Akmataliyev	
2	1224+00	Ryskul Supataeva	
3	1291+89	Kuban Zhunushaliyev	Zarlanbek Zhunushaliyev
4	1292+06	Zurakul Supataeva	
5	1292+36	Zhenishbek Mokishov	
6	1292+55	Ermek Okonalieva	
7	1292+69	Sultanbek Zhunushaliyev	
8	1293+56	Zhumabek Iskenov	
9	1293+77	Keneshbek Tursunaliyev	
10	1293+89	Kurmanbek Zhunushaliyev	
11	1294+20	Zarlanbek Zhunushaliyev	
12	1294+37	Bekten Zhunushaliyev	
13	1294+37	Zarlanbek Zhunushaliyev	
14	1294+49	Turarbek Abdyrazakov	Nurlanbek Sultanaliyev
15	1294+59	Talgart Abdyrazakov	
16	1294+74	Zheenbek Zhumaliyev	
17	1294+92	Emilbek Kydyraliyev	Zheenbek Zhumaliyev
18	1295+05	Zhanysh Zhumaliyev	
19	1295+20	Zhuzumkul Bugubaeva	
20	1297+20	Zalkarbek Sabyrov	
21	1297+75	Talantbek Sabyrov	
22	1298+08	Berdibek Karaev	
23	1298+43	Mederbek Osmonaliyev	
24	1298+60	Beishen Osmonaliyev	Mirlan Abdiev
25	1298+96	Amantur Kydyrtoktoev	
26	1299+45	Nurbek Sarykeev	
27	1300+12	Mundusbek Semeteev	
28	1301+00	Usonaaly Kachkynbaev	Damir Kydyrgychoy
29	1301+64	Kanatbek Itigulov	
30	1301+92	Turdubek Sharshenov	
31	1302+10	Damir Kydyrgychoy	
32	1302+48	Kukun Sabyraliyev	
33	1303+07	Zhibek Mambetalieva	Farhat Isaev
34	1303+43	Farhat Isaev	
35	1304+18	Kubanychbek Azhimudinov	
36	1305+20	Rakhatbek Marasulov	
37	1305+32	Nurlanbek Beishenaliyev	
38	1306+24	Usupbek uulu Mairambek	
39	1306+71	Kulumkan Ryspaeva	
40	1307+32	Kalyibubu Seitalieva	

No	PK	Owner's Name	User's Name
41	1307+54	Biybosun Seitaliev	
42	1307+65	Altynbek Ibraimov	
43	1316+21	Almabubu Kurmanalieva	
44	1316+60	Suiunbek Akmatov	
45	1317+28	Suiunbek Akmatov	
46	1318+15	Gulumkan Omuralieva	
47	1318+75	Karypbek Tazhiev	
48	1318+28	Duishenbek Satybaldiev	
Jungal village			
1	1246+73	Zamirbek Tologunov	
2	1247+92	Zamirbek Tologunov	
3	1248+42	Belek Baisabaev	
4	1249+71	Cholponbek Imashov	Mirlanbek Imashov
5	1250+16	Zhypar Kochmambetova	
6	1250+36	Maria Chymyrbaeva	
7	1250+45	Taalai Baidyldaev	
8	1250+64	Kalyk Baisabaev	
9	1250+83	Mirlanbek Imashov	
10	1251+30	Osmonbek Imashov	Mirlanbek Imashov
11	1251+76	Doskulbek Kemelov	
12	1252+08	Nurbek Kemelov	Doskulbek Kemelov
13	1252+72	Mirbek Kemelov	Doskulbek Kemelov
14	1253+36	Doskulbek Kemelov	
15	1253+40	Bayan Askarov	
16	1254+00	Ulan Askarov	
17	1255+43	Asan Arykov	
18	1255+97	Masymbek Uzakbaev	
19	1257+07	Meerim Tabaldieva	
20	1258+73	Tynchtykbek Zhumaliev	
21	1259+91	Zheenbek Mamytov	
22	1260+74	Zheenbek Mamytov	
23	1261+44	Tobokel Zhumaliev	
24	1262+05	Tynarbubu Mamytova	
25	1262+55	Sharipa Kaparova	
26	1263+95	Nasymbek Uzakbaev	
74	Total		

List of people who will not be affected by the project due to impact verification

No.	PK	Name	Address
1	1273+15	Saypidinov Talantbek Kechkenbaevich	Asanov str. 2, Jumgal v.
2	1273+58	Zhamanakov Orozbek	Asanov str. Jumgal v.
3	1275+20	Jumgal rural administration	Asanov str. Jumgal v.
4	1276+00	Sultanova Nurzhamal	Orozaliev str. 15, Jumgal v.
5	1277+37	Zhumaliev Tabildy	Asanov str. 21, Jumgal v.
6	1277+15	Jumgal rural administration, School	Asanov str. Jumgal v.
7	1278+60	Bakenov Bekboo	Asanov str. 24, Jumgal v.
8	1282+90	Solpyev Stalbek Bolotalievich	Jetigenov str. 19, Jumgal v.
9	1290+10	Kanybekov Mairambek	Jetigenov str. 34, Jumgal v.
10	1290+85	Asanbaeva Erkin	Jetigenov str. 35, Jumgal v.
11	1290+95	Kemelov Doskulbek	Mursaliev str. 34, Jumgal v.
12	1427+61	Tabildieva Anara Moldobekovna	Kuiruchuk str. 14, Kuyruchuk
13	1427+97	Kuiruchuk rural administration	Kuiruchuk v.
14	1428+10	Kuiruchuk rural administration	Kuiruchuk v.
15	1431+85	Nogoibaev Koichubek Bolotbekovich	Baytokov str. 1, Kuiruchuk v.
16	1434+20	Musabekov Urmatbek Mekishovich	Baytokov str. 4a, Kuiruchuk v.
17	1435+00	Kyntuuganova Sapyyina	Baytokov str. 5, Kuiruchuk v.
18	1499+80	Karaeva Sakin	Termechikov str. 3, Tugol-Say
19	1500+00	Emilbekova Urumkan	Termechikov str. 1, Tugol-Say

ANNEX 2: PHOTOMATERIALS FROM THE ACTIVITIES DURING REPORTING PERIOD



Discussions with representatives of local authorities, Gosregister and engineers



Clarification of objects and AP's, work with engineers, representatives of local authorities and Gosregister



Work with representatives of the Gosregister and local authorities

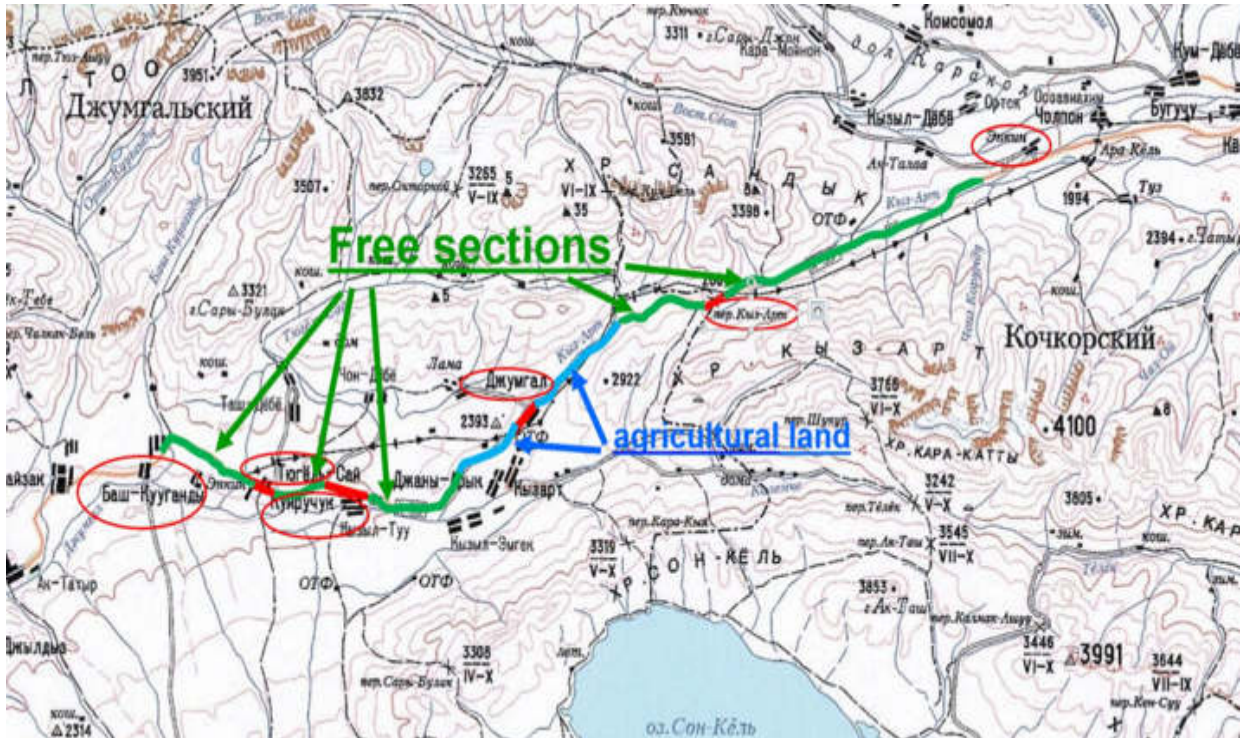


Meetings with APs and members of local communities



ANNEX 3: DETAILED MAP OF THE SECTIONS, SCHEMES/PLANS, MIN-MAX AXIS SHIFITNG DISTANCES AND LETTER FROM JANY-ARYK AYIL OKMOTU

Map of the sections

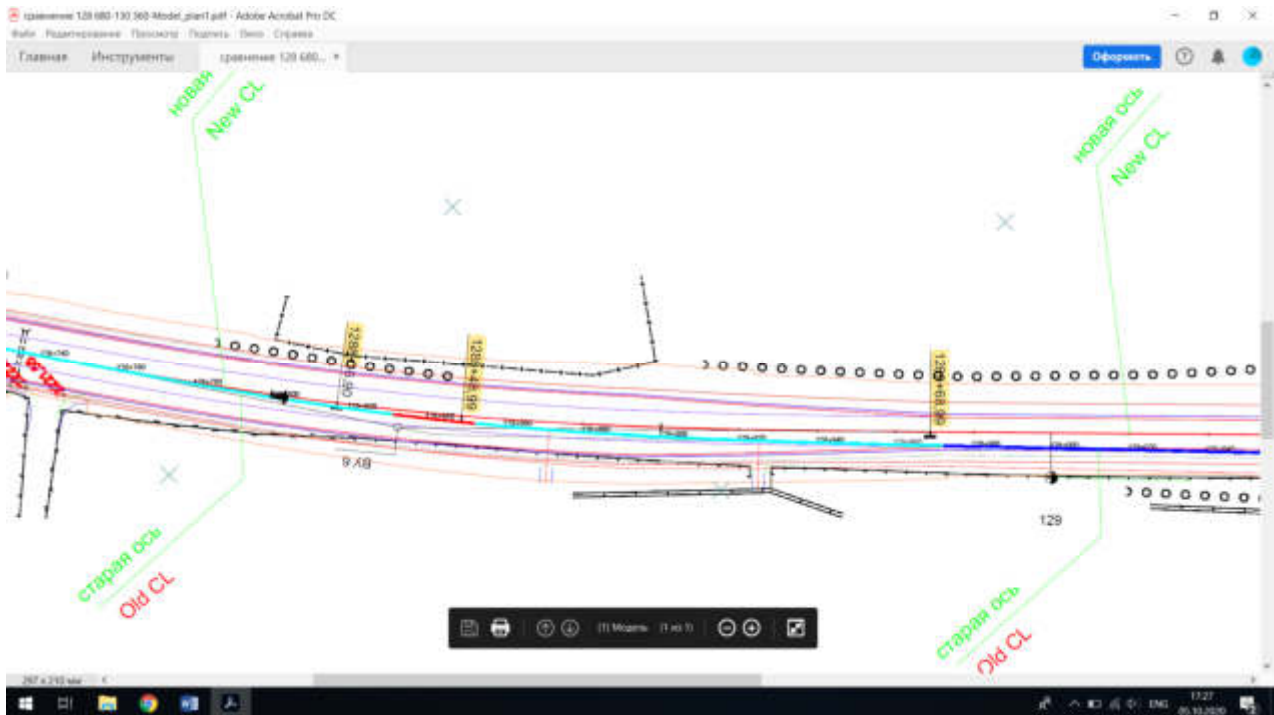


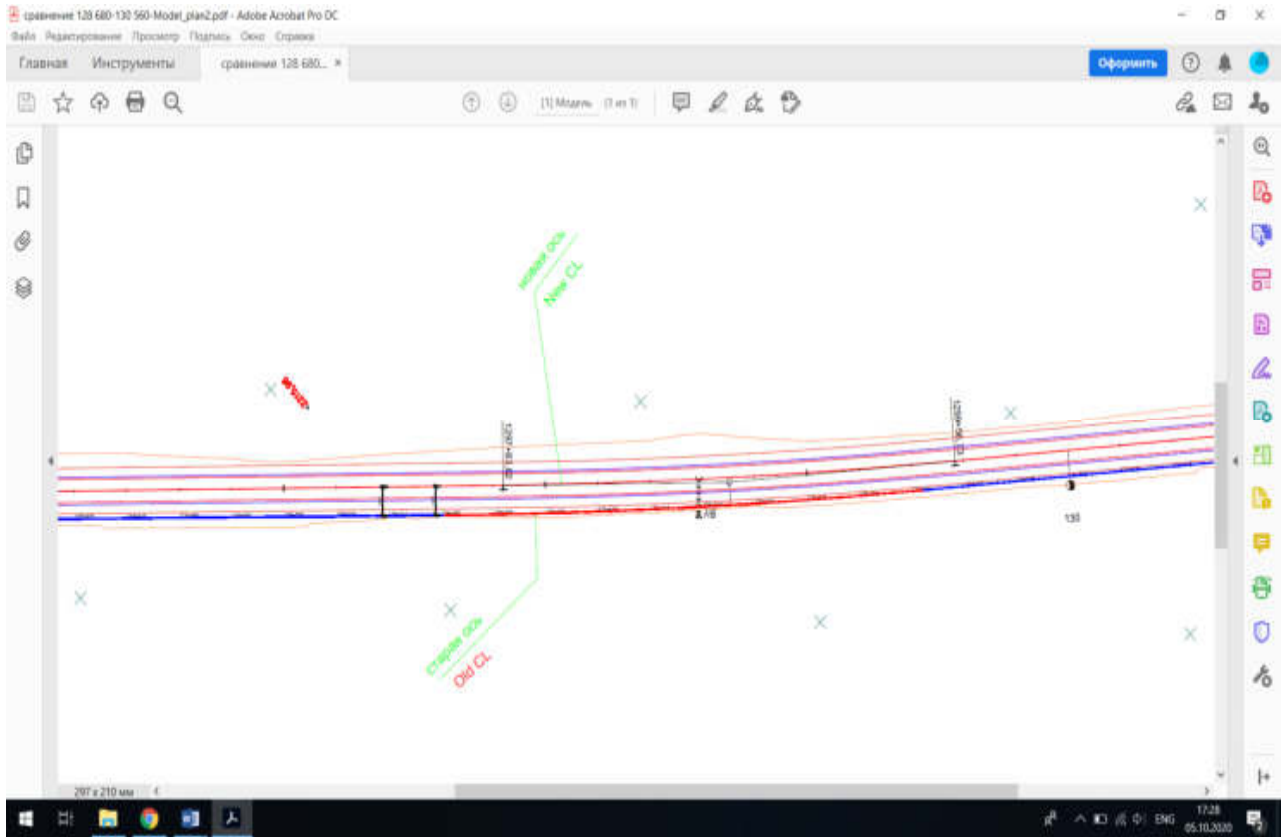
Google photo of the road axis shifting areas





Schemes/Plans of axis shifting





The distance of shifting axis

KM	Shift the axis to the right side
	Shifting axis (m)
121+540	0,00
121+600	0,38
121+700	2,21
121+800	4,08
121+900	5,96
122+000	7,19
122+020	7,27
122+040	7,35
122+060	7,44
122+080	7,52
122+100	7,60
122+120	7,68
122+140	7,70
122+160	7,64
122+180	7,49
122+200	7,27
122+220	6,97
122+240	6,58
122+260	6,13

KM	Shift the axis to the left side
	Shifting axis (m)
128+680	
128+700	0
128+720	0,021
128+740	0,1
128+760	0,24
128+780	0,443
128+800	0,706
128+820	1,035
128+840	1,398
128+860	1,764
128+880	2,116
128+900	2,333
128+920	2,77
128+940	3,073
128+960	3,359
128+980	3,634
129+000	3,905
129+020	4,177
129+040	4,448

122+280	5,71	129+060	4,719
122+300	5,34	129+080	4,99
122+320	5,02	129+100	5,257
122+340	4,76	129+120	5,532
122+360	4,55	129+140	5,803
122+380	4,39	129+160	6,074
122+400	4,29	129+180	6,345
122+420	4,24	129+200	6,616
122+440	4,24	129+220	6,888
122+460	4,30	129+240	7,159
122+480	4,41	129+260	7,4
122+500	4,57	129+280	7,561
122+520	4,79	129+300	7,737
122+540	5,06	129+320	7,9
122+560	5,34	129+340	8,064
122+580	5,77	129+360	8,228
122+600	6,13	129+380	8,381
122+620	6,42	129+400	8,466
122+640	6,71	129+420	8,527
122+660	6,99	129+440	8,588
122+680	7,28	129+460	8,648
122+700	7,57	129+480	8,709
122+720	7,85	129+500	8,77
122+740	7,98	129+520	8,831
122+760	7,83	129+540	8,891
122+780	7,68	129+560	8,952
122+800	7,57	129+580	9,013
122+820	7,38	129+600	9,073
122+840	7,23	129+620	9,134
122+860	7,08	129+640	9,195
122+880	6,93	129+660	9,256
122+900	6,78	129+680	9,316
122+920	6,64	129+700	9,377
122+940	6,49	129+720	9,438
122+960	6,34	129+740	9,498
122+980	6,19	129+760	9,559
123+000	6,04	129+780	9,553
123+020	5,79	129+800	9,387
123+040	5,51	129+820	9,149
123+060	5,23	129+840	8,95
123+080	4,94	129+860	8,791
123+100	4,66	129+880	8,67
123+120	4,38	129+900	8,589
123+140	4,10	129+920	8,548
123+160	3,82	129+940	8,546
123+180	3,53	129+960	8,531
123+200	2,97	129+980	8,514

123+220	2,69
123+240	2,41
123+260	2,13
123+280	1,84
123+300	1,55
123+320	1,32
123+340	1,10
123+360	0,92
123+380	0,75
123+400	0,61
123+420	0,47
123+440	0,32
123+460	0,20
123+480	0,11
123+500	0,08
123+520	0,04
123+540	0,01
123+560	0,00

130+000	8,496
130+020	8,478
130+040	8,457
130+060	8,443
130+080	8,426
130+100	8,408
130+120	8,39
130+140	8,373
130+160	8,355
130+180	8,337
130+200	8,32
130+220	8,302
130+240	8,384
130+260	8,267
130+280	8,246
130+300	8,136
130+320	7,844
130+340	7,357
130+360	6,676
130+380	5,794
130+400	4,798
130+420	3,787
130+440	2,768
130+460	1,75
130+480	0,86
130+500	0,553
130+520	0,288
130+540	0,05
130+560	0
130+580	

Official letter from Jany-Aryk ayil okmotu

КЫРГЫЗ РЕСПУБЛИКАСЫ НАРЫН ОБЛУСУ ЖУМГАЛ РАЙОНУ ЖАНЫ-АРЫК АЙЫЛ АЙМАГЫНЫН АЙЫЛ ОКМОТУ		КЫРГЫЗСКАЯ РЕСПУБЛИКА НАРЫНСКАЯ ОБЛАСТЬ ЖУМГАЛЬСКИЙ РАЙОН АЙЫЛ ОКМОТ ЖАНЫ-АРЫКСКОГО АЙЫЛНОГО АЙМАКА
Дирек: Жаны-Арык айылы ИНД: 722708 Өмүр уулу Алик көчөсү №36 kuzataok5@mail.ru п/с №4405041251001171 Жумгал КРБ, БИК 440504 ИСН 02009199610335 ИУРК 04506848	АДРЕС: с.Жаны-Арык ИНД: 722708 ул. Өмүр уулу Алик №36 kuzataok5@mail.ru п/с №4405041251001171 Жумгалский РОК, БИК 440504 ИСН 02009199610335 ОКПО 04506848	

“5” *Июль* 2020-ж.(г.) Чыгыш (Иск.) № *04-20/25*

Сиздин (на) № _____ от “__” _____ 2020-ж.г. с.Жаны-Арык айылы

Директору ГРИП АБР МТид КР
 Ибранмов С. К.

Как Вам известно, в результате пересмотра технических параметров и смещения оси проектируемой автомобильной дороги на участках ПК 121+540 – 123+560 и 128+680 – 130 +580 удалось избежать воздействия проекта на земельные участки сельскохозяйственного назначения жителей села Жаны-Арык.

В связи с этим, настоящим письмом подтверждаем, что незначительное изменение технических параметров и смещение оси проектируемой дорог не будет иметь нового дополнительного воздействия на вышеуказанных участках. Земельные участки в сторону которых была сдвинута ось являются государственными и не переданы в аренду. Вышеуказанные участки проектируемой автомобильной дороги были дополнительно обследованы специалистами по земельным вопросам Жаны-Арыкского айылного аймака совместно с представителями Жумгалского Госрегистра.

Глава Жаны-Арыкского АА: _____ Р.Молдобазаров

Специалист по земельным вопросам: _____ К.Коктаев



Handwritten signatures in blue ink.

**KYRGYZ REPUBLIC
NARYN REGION
JUMGAL DISTRICT
AIYL OKMOT OF
JANY-ARYK AIYL AIMAK**

Address: No.36, Omur uulu Abik str.,
Jany-Aryk village, 722708
kyzartaok@mail.ru
settlement account: 4405041251001171
Jumgal ROK,
BIC 440504
TIN 02009199610335
OKPO code 04506848

Dated " 6 " March 2020 Ref.No. 01-20/25

Response to No. _____ dated " _ " _____ 2020

Jany-Aryk village

**To: Director of IPIG ADB under MoTR KR
Attn.: S.K. Ibraimov**

As you are aware, due to review of the technical parameters and shifting of the project road axis at the sections km 121+540 – 123+560 and 128+680 – 130+580, it was possible to avoid the impact of the project on the agricultural land plots of the residents of Jany-Aryk village.

In connection with this, hereby we confirm that the slight change in technical parameters and shifting of the project road axis will not have new additional impact. The land plots, where the road axis was shifted to, belong to the State and are not leased. The above said sections of the project road were additionally surveyed by the land management specialists of the Jany-Aryk aiyl aimak together with the representatives of GosRegister.

Head of Jany-Aryk AA

/signed/

R. Moldobazarov

Land Management Specialist
/Stamp affixed/

/signed/

K. Koktaev

ANNEX 4: MOTR GRM AND GRG ORDERS

КЫРГЫЗ РЕСПУБЛИКАСЫНЫН
ТРАНСПОРТ ЖАНА ЖОЛДОР
МИНИСТРЛИГИ



МИНИСТЕРСТВО
ТРАНСПОРТА И ДОРОГ
КЫРГЫЗСКОЙ РЕСПУБЛИКИ

Б У Й Р У К
№ 44

П Р И К А З
« 12 » февраля 2020 г.

«О механизме рассмотрения жалоб и вопросов граждан, имущество которых попадают под воздействие проектов»

Во исполнение условий пунктов 7 и 8 Приложения к Соглашению о финансировании (Специальные операции) Проекта соединительной дороги, Коридоры ЦАРЭС 1 и 3, участки: Балычки (км 0) - Кочкор (км 43) (участок 1), Кочкор (км 62+400) – Эпкин (км 89+500) (участок 2А) и Эпкин (км 89+500) – Башкууганды (км 159+200) между Кыргызской Республикой и Азиатским Банком Развития, подписанного 2 декабря 2016 года в городе Бишкек, приказываю:

1. Утвердить прилагаемое Руководство по механизму разрешения жалоб по экологическим и социальным защитным мерам для Проекта соединительной дороги, Коридоры ЦАРЭС 1 и 3.
2. Директору ГРИП АБР принять меры по своевременному рассмотрению обращений, жалоб и вопросов граждан, имущество которых попадают под воздействие Проекта соединительной дороги, Коридоры ЦАРЭС 1 и 3.
3. Признать Приказ Министерства транспорта и транспорта КР №234 от 12 июля 2017 года «О механизме рассмотрения жалоб и вопросов граждан, имущество которых попадают под воздействие проектов» утратившим силу.
4. Контроль исполнения настоящего приказа возложить на заместителя министра транспорта и дорог Кыргызской Республики Бердалиева Б.Ч.

Министр

Ж. Бейшенов

КЫРГЫЗ РЕСПУБЛИКАСЫНЫН
ТРАНСПОРТ ЖАНА ЖОЛДОР
МИНИСТРЛИГИ



МИНИСТЕРСТВО
ТРАНСПОРТА И ДОРОГ
КЫРГЫЗСКОЙ РЕСПУБЛИКИ

Б У Й Р У К
№ 43

П Р И К А З
« 12 » Февраль 2020 г.

«О Группе по рассмотрению обращений и вопросов граждан»

В целях обеспечения прозрачности и объективности принимаемых решений и взаимодействия Министерства транспорта и дорог КР с местными органами власти и гражданским обществом в процессе реализации Проекта соединительной дороги, Коридоры ЦАРЭС 1 и 3, приказываю:

1. Создать:

1.1. Группу на местном уровне по рассмотрению обращений, жалоб, заявлений и вопросов граждан, имущество и бизнес которых подпадают под прямое или косвенное воздействие вышеназванного Проекта, (далее Группа), в составе:

- Помощник постоянного инженера Консультационной компании по надзору, руководитель Группы;
 - члены Группы:
 - Глава айылылного аймака, в качестве местного контактного лица (по согласованию);
 - Начальник ДЭУ-24 Региональное управление №2 Нарынской области, представитель заказчика;
 - Специалист по переселению, Консультационной компании по надзору;
 - Эколог, Консультационной компании Консультационной компании по надзору;
 - представитель лиц, имущество и бизнес которых подпадают под прямое или косвенное воздействие вышеназванного Проекта (по согласованию);
 - представитель лиц, имущество и бизнес которых подпадают под прямое или косвенное воздействие вышеназванного Проекта (по согласованию);
 - представитель лиц, имущество и бизнес которых подпадают под прямое или косвенное воздействие вышеназванного Проекта (по согласованию);
 - представитель неправительственных организаций (по согласованию);
 - наблюдатели за работой Группы на местном уровне;
 - представитель Омбудсмена по Нарынской области (по согласованию);
 - представитель ОНС при Министерстве транспорта и дорог КР (по согласованию);

- Специалист по защитным мерам/Социолог, Специалист по защите окружающей среды ГРИП АБР и Специалист по архитектурным и земельным решениям при Министерстве транспорта и дорог КР.

1.2. Группу на центральном уровне по рассмотрению обращений, жалоб, заявлений и вопросов граждан, имущество и бизнес которых подпадают под прямое или косвенное воздействие вышеназванного Проекта, (далее Группа), в составе:

- Директор ГРИП АБР при Министерстве транспорта и дорог КР, руководитель Группы;

члены Группы:

- Специалист по защите окружающей среды ГРИП АБР при Министерстве транспорта и дорог КР;

- Начальник ДЭУ-24 Региональное управление №2 Нарынской области, представитель заказчика;

- Специалист по защитным мерам/Социолог ГРИП АБР при Министерстве транспорта и дорог КР.

- наблюдатели за работой Группы на центральном уровне:

- представитель Омбудсмана по Нарынской области (по согласованию);

- представитель ОНС при Министерстве транспорта и дорог КР (по согласованию);

- представитель неправительственных организаций (по согласованию).

1.3. Предоставить членам Группы на местном уровне право участвовать на заседаниях Группы на центральном уровне для дачи разъяснений по рассматриваемым вопросам.

2. Установить, что все обращения, жалобы, заявления и вопросы граждан, имущество и бизнес которых подпадают под прямое или косвенное воздействие вышеназванного Проекта рассматриваются в следующей последовательности:

а). Обращения, жалобы, заявления и вопросы граждан сначала рассматриваются Группой на местном уровне в течение 10 рабочих дней со дня поступления обращения, жалобы, заявления и вопросов граждан с принятием решения.

б). В случае если по обращениям, жалобам, заявлениям и вопросам граждан не будут приняты соответствующие решения Группой на местном уровне, или Группа на местном уровне не смогла принять по независящим от Группы причинам решения, то данные обращения, жалобы, заявления и вопросы граждан передаются на рассмотрение Группе на центральном уровне;

в). Группа на центральном уровне в течение 10 рабочих дней со дня поступления обращения, жалобы, заявления и вопросы граждан с принятием решения;

г). В случае если по обращениям, жалобам, заявлениям и вопросам граждан будет необходимость в принятии решения финансирующим донором - Азиатским банком развития (далее АБР), то данные обращения, жалобы, заявления и вопросы граждан передаются на рассмотрение на Наднациональном уровне – АБР.

д). Решения соответствующих Групп по итогам рассмотрения обращений, жалоб, заявлений и вопросов граждан оформляются протоколом.

3. Руководителям Групп обеспечить рассмотрение обращений, жалоб, заявлений и вопросов граждан и вынесение по ним соответствующих решений в сроки, установленные настоящим приказом.

4. Возложить на руководителя Группы на местном уровне функции и обязанности местного уполномоченного лица, которое обеспечивает взаимодействие и контакт между жителями прилегающих территорий к проектному участку, Министерством транспорта и дорог КР, Консультационной компанией по надзору, главами органов местной государственной власти, айылными аймаками и неправительственными организациями.

5. Возложить на инженера по контролю качества, представителя Консультанта по надзору функции и обязанности помощника местного уполномоченного лица.

6. Признать Приказ Министерства транспорта и коммуникаций КР №235 от 12 июля 2014 года «О Группе по рассмотрению обращений и вопросов граждан» утратившим силу.

7. Контроль исполнения настоящего приказа возложить на заместителя министра транспорта и дорог Кыргызской Республики Бердалиева Б.Ч.

Министр



Ж. Бейшенов

**MINISTRY OF TRANSPORT AND
ROADS OF THE KYRGYZ
REPUBLIC**



ORDER

No. 44 dated February 12, 2020

"On the Grievance Redress Mechanism for citizens with the property under the project impact"

Pursuant to clauses 7 and 8 of the Annex to the Financing Agreement (Special Operations) of the CAREC Corridors 1 and 3 Connector Road Project, sections: Balykchy (km 0) - Kochkor (km 43) (section 1), Kochkor (km 62 + 400) - Epkin (km 89 + 500) (section 2A), and Epkin (km 89 + 500) - Bashkuugandy (km 159 + 200) between the Kyrgyz Republic and the Asian Development Bank, signed on December 2, 2016 in Bishkek, it is hereby ordered:

1. To approve the attached Guidelines on Grievance Redress Mechanism for Environmental and Social Complaints for the CAREC Corridors 1 and 3 Connector Road Project.
2. Director of IPIG ADB shall take measures to timely address appeals, complaints, and issues of citizens whose property falls under the impact of the CAREC Corridors 1 and 3 Connector Road Project.
3. To admit the Order of the Ministry of Transport and Transport of the Kyrgyz Republic No. 234 dated July 12, 2017 "On the Grievance Redress Mechanism for citizens with the property under the project impact" as invalid.
4. Control over the implementation of this Order shall be assigned to the Deputy Minister of Transport and Roads of the Kyrgyz Republic, Mr. B.Ch. Berdaliev.

Minister

/signed/

Zh. Beishenov

**MINISTRY OF TRANSPORT AND
ROADS OF THE KYRGYZ
REPUBLIC**



ORDER

No. 43 dated February 12, 2020

"On the Grievance Redress Group"

In order to ensure transparency and objectivity of decisions made and interaction of the Ministry of Transport and Roads of the Kyrgyz Republic with local authorities and civil society in the process of implementing the CAREC Corridors 1 and 3 Connector Road Project, it is hereby ordered:

1. To create:

1.1. A group at the local level to handle appeals, complaints, applications, and issues of citizens whose property and business fall under the direct or indirect impact of the above-named Project, (hereinafter the Group), consisting of:

- an Assistant of Resident Engineer of the Supervision Consulting Company, Group Leader;

Group members:

- a Head of the aiyl aimak, as a local contact person (as agreed);
- a Head of RMC-24 Regional Department No. 2 of Naryn Region, Employer's representative;
- a Resettlement Specialist, Supervision Consulting Company;
- an Environmental Specialist, Supervision Consulting Company;
- a representative of persons whose property and business are subject to the direct or indirect impact of the above-mentioned Project (as agreed);
- a representative of persons whose property and business are subject to the direct or indirect impact of the above-mentioned Project (as agreed);
- a representative of persons whose property and business are subject to the direct or indirect impact of the above-mentioned Project (as agreed);
- a representative of non-governmental organizations (as agreed);
- Observers of the Group's work at the local level:
- a representative of the Ombudsman for the Naryn region (as agreed);
- a representative of the Public Supervisory Board under the Ministry of Transport and Roads of the Kyrgyz Republic (as agreed);
- a Social Specialist, an Environmental Specialist of IPIG ADB, and an Architectural and Land Management Specialist under the Ministry of Transport and Roads of the Kyrgyz Republic.

1.2. A group at the central level to handle appeals, complaints, applications and issues of citizens whose property and business fall under the direct or indirect impact of the above-named Project (hereinafter the Group), consisting of:

- Director of IPIG ADB under the Ministry of Transport and Roads of the Kyrgyz Republic, Group Leader;
 - Group members:
 - an Environmental Specialist of IPIG ADB under the Ministry of Transport and Roads of the Kyrgyz Republic;
 - a Head of RMC-24 Regional Department No. 2 of Naryn Region, Employer's representative;
 - a Social Specialist of IPIG ADB under the Ministry of Transport and Roads of the Kyrgyz Republic.
 - Observers of the Group's work at the central level:
 - a representative of the Ombudsman for the Naryn region (as agreed);
 - a representative of the Public Supervisory Board under the Ministry of Transport and Roads of the Kyrgyz Republic (as agreed);
 - a representative of non-governmental organizations (as agreed).
- 1.3. To provide members of the Group at the local level with the right to participate in Group meetings at the central level to provide clarification on the issues under consideration.
2. To establish that all appeals, complaints, statements and issues of citizens whose property and business fall under the direct or indirect impact of the above-mentioned Project are considered in the following sequence:
- a) Appeals, complaints, applications, and issues of citizens are first considered with taking a decision by the Group at the local level within 10 working days from the date of receipt of the appeal, complaint, application, and issues of citizens.
 - b) If the Group does not take appropriate decisions at the local level on appeals, complaints, applications, and issues of citizens or the Group at the local level could not make decisions for reasons beyond the Group's control, then these appeals, complaints, applications, and issues of citizens are forwarded for consideration to the Group at the central level;
 - c) A Group at the central level will consider and take a decision within 10 working days from the date of receipt of an appeal, complaint, application, and issues of citizens;
 - d) If, based on appeals, complaints, applications, and issues of citizens, there is a need for a decision by the financing donor - the Asian Development Bank (hereinafter ADB), then these appeals, complaints, applications, and issues of citizens are submitted for consideration at the Supranational level - ADB.
 - e) The decisions of the respective Groups based on the results of consideration of appeals, complaints, applications and issues of citizens are recorded in a protocol.
3. The Heads of the Groups shall ensure that appeals, complaints, applications, and issues of citizens are considered and appropriate decisions are made on them within the time limits established by this Order.
4. To assign on the Head of the Group at the local level the functions and responsibilities of a local authorized person who ensures interaction and contact between residents of the adjacent territories to the project site, the Ministry of

Transport and Roads of the Kyrgyz Republic, the Supervision Consulting Company, Heads of local government bodies, ayil aimaks and non-governmental organizations.

5. To assign the Quality Control Engineer, the Representative of the Supervision Consultant, the functions and duties of the Assistant to the Local Authorized Person.
6. To admit the Order of the Ministry of Transport and Communications of the Kyrgyz Republic No. 235 dated July 12, 2014 "On the Grievance Redress Group" invalid.
7. Control over the implementation of this Order shall be assigned to the Deputy Minister of Transport and Roads of the Kyrgyz Republic, Mr. B.Ch. Berdaliev.

Minister

/signed/

Zh. Beishenov